



TERMS + CONDITIONS

- 1. Sales Eligibility:** Our products are available exclusively to licensed contractors and property owners. Liberty Door & Window is a Wholesale Supplier.
- 2. Custom Orders:** All orders are custom-built to the specifications provided and or decided by the customer. Once an order is placed, it cannot be refunded. Once an order is placed change requests can only be made within 24 hours. These changes will incur additional fees (materials like glass get ordered quickly). No changes are permitted after the first 24 hours. Additional changes to product specifications will necessitate a new order.
- 3. Payment Terms:** A 50% deposit is required at the time of order placement. The remaining balance is due upon delivery of the materials. If installation services are requested, labor charges are not included in the initial deposit and will be invoiced separately upon completion of the installation. Liberty Door & Window installers are Third (3rd) Party Certified installers that we carefully select and stand behind. They are licensed and insured and have installed thousands of units for Liberty Door & Window.
- 4. Delivery & Lead Time:** Estimated lead times will be provided but may vary due to manufacturing constraints or other unforeseen delays. Customers will be notified of any changes to their delivery schedule. **Inspection and acceptance:** Customers must inspect all delivered materials immediately. Any claims for defects or damage must be reported within 48 hours of delivery.
- 5. Installation Services (If Applicable):** Installation labor costs are separate and must be paid in full upon completion of work. Installation is not included as part of the 50% down payment for materials. This includes Service Calls & Repairs.
- 6. Liability & Warranty:** The company is not responsible for any delays due to material shortages, supplier issues, or acts of nature. Warranty terms, if applicable, will be provided separately based on the product and manufacturer.

By placing an order, the customer agrees to these terms and conditions.

Customer Signature

Date